

# KENT Business GARDEN *of* ENGLAND

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The cost of living crisis is a concern for many of us going into the winter, but what does this mean for tourism businesses and how should you respond to the challenges we face in the coming months? Our [cost of living webpage](#) includes details on how we'll be monitoring the impact on Kent tourism businesses and how you can contribute feedback, as well as the work we're doing with national industry partners to lobby on behalf of the sector. We've collated links to available funding and useful resources to help you make positive adjustments to reduce costs. We've also included details on how we'll be adapting our visitor communications and useful links to help you prepare and include your own value-for-money messages in your comms. We'll continue to update this page throughout the year so please do continue to check.

## Response From The Government

Through a new [Government Energy Bill Relief Scheme](#), the Government will provide a discount on wholesale gas and electricity prices for all non-domestic customers (including all UK businesses, the voluntary sector like charities and the public sector such as schools and hospitals).

- The Government has set a Supported Wholesale Price – expected to be £211 per MWh for electricity and £75 per MWh for gas, less than half the wholesale prices anticipated this winter. It includes the removal of green levies paid by non-domestic customers who receive support under the scheme.
- It will apply to fixed contracts agreed on or after 1 April 2022, as well as to deemed, variable and flexible tariffs and contracts. The level of price reduction for each business will vary depending on their contract type and circumstances.
- It will apply to energy usage from 1 October 2022 to 31 March 2023, running for an initial six-month period for all non-domestic energy users.
- The savings will be first seen in October bills, which are typically received in November.
- If you are not connected to either the gas or electricity grid, equivalent support will also be provided for non-domestic consumers who use heating oil or alternative fuels instead of gas. Further detail on this will be announced shortly.

Customers do not need to take action or apply to the scheme to access the support. Support (in the form of a p/kWh discount) will automatically be applied to bills.

[The Government](#) will publish a review into the operation of the scheme in three months to inform decisions on future support after March 2023. The review will focus in particular on identifying the most vulnerable non-

domestic customers and how the Government will continue assisting them with energy costs.

We are constantly updating the [cost of living page](#) with information throughout the year so keep checking back.

**CLICK HERE TO VISIT OUR COST OF LIVING  
SUPPORT PAGE**

For more information or queries please [contact us](#) and we will get back to you as soon as possible.

#### **Tourism support and advice**

To discuss how you can work more closely with Visit Kent, please [contact us](#).



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Read more about tourism business support and advice, Covid-19 updates, national tourism insights and resources and opportunities to get involved in our activity

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